

## FCC required annual battery backup disclosure provided by LocalTel Communications

For many years your home phone would allow you to stay connected to emergency dial tone during a power outage. However, many of today's advanced home phone services including PUD fiber telephone service and VoIP telephone service require battery backup power to continue functioning during a power outage. To avoid a disruption of home dial tone service during a power outage; and to maintain the ability to connect to 911 emergency services; LocalTel can offer you the option of purchasing backup power for your home telephone service.

What your battery backup can – and can't – do for you. LocalTel can offer you a battery backup for telephone service which will allow you to continue to use your home telephone service during a power outage. Without a battery backup or alternate backup source such as a generator, you will not be able to make any telephone calls, including emergency calls to 911. The only way to maintain the ability to use your telephone service is by using some form of backup power. The battery backup does not provide power to any services other than dial tone. Do not plug any additional devices into the battery backup purchased for your home telephone service. Home security systems, medical monitoring devices and other equipment will not run on a telephone service battery backup. If you are concerned about being able to contact 911 emergency services during a power outage, a battery backup may be a good option for you.

The battery backup offered by LocalTel is approximately the size of a shoe box. If you have any questions or simply want to purchase a battery backup through us, please call 509-888-8888 or visit us at 341 Grant Rd, East Wenatchee WA 98802. Our 8 hour battery backups cost anywhere from \$53.00 to \$125.00. Cost of a battery backup depends on multiple variables at your current residence\*. A sales representative will ensure you purchase the correct battery backup for your current residence\*. If you do not feel comfortable installing your own battery backup, please call us to make an appointment, and we would be happy to assist you. Please note that there will be a charge for this service. You can also purchase a battery backup through many of your local retailers or on-line. Be sure to purchase the battery backup model that will support the type of equipment you have. Please contact LocalTel so we can determine which battery backup specifications will work at your current residence\*\*.

Battery backups are expected to last at least 8 hours on standby power\*\*\*. The battery backup should give you 6 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing a 24 hour battery backup option or additional 8 hour batteries. Please follow the more detailed instructions included with your battery backup for proper use, storage and care of your battery to ensure that it will function as needed during a power outage\*\*\*. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F. These batteries are not rechargeable. They will not last forever and should be replaced every 1 to 2 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.

\*A battery backup purchased for your current residence may not work at a different location.

\*\*LocalTel will not support/nor be liable for equipment/services not purchased from LocalTel Communications.

\*\*\*Battery backups and batteries will only provide best quality of service when maintained as specified by equipment manufacturer.